

FIAC Code of Conduct

As part of its efforts to promote CSR (corporate social responsibility)-oriented management and achieve its mission and vision, Fukuoka International Airport Co., Ltd. (FIAC) has established the Code of Conduct consisting of 10 principles of conduct as the guidelines for action that all officers and employees of the FIAC Group should comply with

(1) Pursuit of Safety and Security

With safety and security as the foremost priority, we aim to be an airport that brings smiles and satisfaction to all our visitors.

(2) Compliance with Laws and Regulations as Well as Social Norms

We will properly understand and comply with laws and regulations governing corporate activities as well as social norms. We will also take a stern attitude toward behavior in violation of laws and regulations or social norms

(3) Faithful and Fair Business Activities

We will engage in fair, transparent and free competition and appropriate business transactions, maintain sound relations with politicians and administrative authorities, and conduct business activities in a faithful and fair manner. For international business operations, we will comply with international rules and respect the cultures and customs of all related countries.

(4) Contribution to Local Communities

We will seek to foster cooperation and collaboration with local communities, including the areas surrounding the airport, through our business and CSR activities, and contribute to the sustainable development of local communities and the airport.

(5) Proactive Efforts for Environmental Protection

In recognition of the importance of environmental protection, we will promote efforts to realize an eco-airport, such as reducing environmental impact, in order to create and maintain a better global environment

(6) Appropriate Information Management and Disclosure

We will enhance communication with our shareholders and society in general, and disclose corporate information in a positive and fair manner. We will properly manage personal information provided by customers. Fully recognizing responsibility in relation to and the impact of information transmitted by officers or employees on a personal level on social media, etc., we will properly manage such information

(7) Respect for Human Rights and the Creation of a Healthy Work Environment

We will respect the basic human rights of everybody. We will also promote internal communication and create a healthy work environment so that employees can trust each other and find their work fulfilling. We will not tolerate any form of harassment.

(8) Reinforcement of Crisis Management

We will reinforce our crisis management system in order to prepare for potential crises—such as natural disasters, terrorism or cyber attacks—that might threaten the lives of citizens and corporate activities

(9) Non-involvement with Antisocial Forces

We will resolutely confront antisocial forces or groups that pose a threat to social order and safety, and will not meet any unreasonable demand made to us or submit to any pressure by such entities.

(10) Promotion and Improvement of the Compliance System

All the officers and employees of the FIAC will endeavor to behave in accordance with this Code of Conduct, and promote and improve the FIAC compliance system